

## Viral Policy

In light of these times we have now implemented a viral policy, we would be grateful if you could read through these guidelines. We are sure that all of our lovely guests will respect each other's space so that everyone can enjoy their holiday at Adair. The States of Guernsey website is kept up to date with the latest restrictions and guidance in relation to COVID-19, <https://covid19.gov.gg/>.

We have completed a full risk assessment.

Upon arrival to the Adair you will be able to go straight to your bungalow. We will leave your bungalow unlocked with the keys hanging inside on the coat hooks. We will leave you to settle into your bungalow and will contact you by phone to ensure you have arrived safely and have everything you need.

We now ask that guests do not arrive at Adair until 5pm on your arrival day. This is in order for us to ensure a full deep clean is thoroughly completed along with full checks done and our cleaning checklist completed. Our cleaners are following all of the advice as issued by The States of Guernsey. Please do not enter your bungalow until after 5pm.

You will still find a welcome pack in your bungalow upon arrival although we regret to say that unfortunately during these times we are not able to provide the home baked goodies. You will also find a full information booklet in your bungalow which includes information on local food deliveries and doctors. All information is held in plastic wallets which are thoroughly cleaned on each changeover. Each bungalow will have cleaning products ready for guests to use.

We do ask that any guests that have any COVID-19 symptoms as listed on, <https://covid19.gov.gg/>, or if you have been in contact with anyone that may have been affected that you do not travel across for your stay with us. Guests are asked to notify us should develop any COVID-19 symptoms after their stay.

The conservatory and laundry areas are communal areas and we ask that social distancing is respected. There will be cleaning products that we ask that you use before and after touching any areas. Also provided is hand sanitiser.

We regret to say that we are unable to provide books, games, DVDs, and toys at this time so you may want to bring these extras with you for your stay.

Your departure time will now be 9am. We will leave yellow hazard waste bags in your bungalow and we ask that you please bag up your own linen and towels into this along with your dirty tea towels and oven gloves. Please collect up all rubbish and empty the bins. If your bungalow has a dishwasher please load the dishwasher, switch it on and leave all the windows open before departing your bungalow.

Guests understands that they must notify The States of Guernsey and us immediately should they display any symptoms or that they have been advised to go into self-isolation. The tenant understands that should they contract COVID-19 they will be responsible for any additional cleaning costs or extension of stay as a result of this.